



## Bloomsburg Police Department CITIZEN FEEDBACK FORM INCIDENT & CALLS FOR SERVICE

Please take a moment to share your feelings and opinions on different aspects of your local police protection.

ASSESSMENT CRITERIA	Agree	Disagree	Not Applicable
1. Officer responded in a timely manner	_____	_____	_____
2. Officer appearance was professional	_____	_____	_____
3. Officer was courteous and polite	_____	_____	_____
4. Officer took steps to mitigate problem	_____	_____	_____
5. The issue was resolved to my satisfaction	_____	_____	_____
6. The officer showed concern while attempting to address my issue	_____	_____	_____
7. The officer handled the incident in a professional manner	_____	_____	_____
8. How do you rate the overall quality of life in Bloomsburg?	Excellent ____ Good ____ Fair ____ Poor ____		
9. How do you rate overall appearance of patrol vehicles?	Excellent ____ Good ____ Fair ____ Poor ____		
10. How do you rate overall visibility of police?	Excellent ____ Good ____ Fair ____ Poor ____		
11. If you have called the police in the past two (2) years how would you rate police service?	Excellent ____ Good ____ Fair ____ Poor ____		
12. How do you rate the overall quality of your neighborhood?	Excellent ____ Good ____ Fair ____ Poor ____		
13. Check which areas you would like to see police more involved in:			
_____ Foot Patrol in the Downtown			
_____ Bicycle Patrols Throughout Town			
_____ Community Policing Educational Based Programs			
_____ DARE Programs			
_____ Police in Schools (School Resource Officer)			
_____ Youth Based After School Programs, PAL (Police Athletic League)			
_____ Crime Watch, Business Watch – Neighborhood Watch Programs			
_____ Crimes Against Elderly Programs			
_____ Volunteers in Policing			

\_\_\_\_\_ Ride Along Program

\_\_\_\_\_ Citizen Police Academy

IF KNOW:

Officer Information:

Name: \_\_\_\_\_  
Last First Badge#

Shift: \_\_\_\_\_ Date of Call: \_\_\_\_\_ Call Location: \_\_\_\_\_

Complaint: \_\_\_\_\_ Type of Call: \_\_\_\_\_

Additional Comments:

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Thank you for your input. All comments and criticism are important and will be reviewed and kept confidential. If you should have any questions or wish to speak to the Chief of Police, please call (570) 784-4155, ext. 168 or rvanloan@bloomsburgpa.org

**Completed survey forms may be faxed to: (570) 317-2408 or mailed to:**

Roger Van Loan, Chief of Police  
Bloomsburg Police Department  
119 East 7<sup>th</sup> Street  
Bloomsburg, PA 17815

If you wish to be contacted, please provide your name and telephone number below:

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Name: \_\_\_\_\_

Telephone Number: \_\_\_\_\_